



FAQ

COVID-19 VACCINE

Q: WHO IS GETTING VACCINATED NOW?



A: The vaccine is being provided to healthcare workers and other individuals that are in Phase 1A (all tiers). Additionally, those ages 65 years and older are also eligible to receive the vaccine now (Phase 1B, Tier 1) and may visit the County vaccination sites. Please note that doctors, pharmacists, and other healthcare providers may administer vaccinations to those 65 and older, if they have doses available. Below is a breakdown of who is currently eligible/getting vaccinated now:

PHASE 1-A TIER 1

NOW
VACCINATING

PHASE 1-A TIER 2

NOW
VACCINATING

PHASE 1-A TIER 3

NOW
VACCINATING

THE COUNTY OF SAN DIEGO IS VACCINATING ONLY PEOPLE WHO LIVE OR WORK IN SAN DIEGO COUNTY AND ARE IN THE FOLLOWING PHASES:

- Acute care, psychiatric, and correctional facility hospitals
- Skilled nursing facilities, assisted living facilities, and similar settings for older or medically vulnerable individuals
 - Include residents in these settings as recommended for Phase 1-A by ACIP
- Paramedics, EMTs, and others providing emergency medical services
- Dialysis centers
- Behavioral health residential facilities
- Intermediate care, for, persons who need non-continuous nursing supervision, and supportive care
- Home healthcare and in-home supportive services
- Community health workers, including promotoras
- Public health field staff
- Primary care clinics, including Federally Qualified Health Centers, Rural Health Centers, correctional facility clinics, and urgent care clinics
- Behavioral health non-residential or outpatient facilities
- Other settings and healthcare personnel not identified in Phase 1A-Tier 1 or Phase 1A-Tier 2, including:
 - Specialty clinics, laboratory workers, dental/oral health clinics, pharmacy staff, and funeral workers and others.

PHASE 1-B

NOW
VACCINATING
ONLY

- Individuals 65 and older
- Emergency Services (including emergency operation workers, fire and law enforcement)
- Childcare and Education
- Food and Agriculture



Q: WHO IS ELIGIBLE UNDER PHASE 1B?



A: Under this phase, those at risk of exposure at work in the following sectors: Emergency Services, Childcare & Education, and Food & Agriculture will be eligible for the vaccine.

Below are more details on who is eligible under each of those sectors:

Emergency Services includes, but not limited to:

- Law enforcement and firefighters
- Private emergency medical services providers.

Childcare & Education includes but not limited to:

- Any employee of a private, charter, or district school that serves any grade, TK -12.
- All substitute employees who work for a school or district.
- Student teachers who are currently working in a school setting.
- The employees of organizations that provide contracted services to students on school campuses.

Food & Agriculture includes, but not limited to:

- Grocery store, pharmacies, and other retail workers that sell food or beverage products
- Restaurant workers
- Food manufacturer employees
- Farmers, ranch, and agricultural workers

For more information on who is eligible under Phase 1B, please click [here](#):

Emergency Services Sector

Childcare and Education Sector

Food and Agriculture Sector





Q: IF I AM ELIGIBLE TO RECEIVE THE VACCINE NOW, HOW DO I SCHEDULE AN APPOINTMENT?

A: Eligible individuals should first contact their doctor or medical provider if interested in being vaccinated for COVID-19. If you have health insurance, we encourage you to contact your health care provider directly to schedule an appointment to receive the vaccine. If you do not have insurance, please visit: www.VaccinationSuperstationSd.com to register for an appointment at a County COVID-19 vaccination site.

Note: If you are a teacher from TK-12, a separate system has been set up to vaccinate you through VEBA. Please do not schedule an appointment through a County site, that appointment will not be honored.



Q: WHERE ARE VACCINES CURRENTLY BEING ADMINISTERED BY THE COUNTY OF SAN DIEGO?

A: The County has several sites that are providing vaccines to individuals. Please see the list of locations below (District 1 locations shown next to a *)

[CLICK HERE TO SCHEDULE AN APPOINTMENT](#)

LOCATION	ADDRESS	HOURS
<u>North Coastal - Scripps Del Mar Fairgrounds Park Super Station</u>	2260 Jimmy Durante Blvd, Del Mar, CA 92014	Friday 2/26 - Sunday 3/7 8:00 am - 12:00 pm
<u>County - El Cajon (East Region)</u>	367 N. Magnolia Avenue, El Cajon, 92020	Tuesdays - Saturdays 9:30am to 3:30pm
<u>Cal State University San Marcos (CSUSM), Sports Center</u>	103 Campus View Dr, San Marcos, CA 92078 Click <u>here</u> to view map	Sundays - Thursdays 9:30am to 5:30pm
<u>*County - Chula Vista (South Region)</u>	690 Oxford Street, Chula Vista, 91911	Sunday - Thursday 9:30am - 3:30pm





SITE LIST CONTINUES:

LOCATION	ADDRESS	HOURS
<u>*Imperial Beach Mar Vista High School Gym</u>	524 Imperial Beach Blvd, Imperial Beach, CA 91932	Tuesday – Saturdays 9:30am to 3:30pm
<u>Oceanside, North Coastal Live Well Center</u>	3708 Ocean Ranch Blvd, 92056	Sunday- Thursday 9:30am - 3:30pm
<u>UCSD Petco Park Superstation</u>	1235 K Street, San Diego, 92101	7 Days per week 7:00am – 7:00pm
<u>Rady Children's Hospital</u>	8001 Frost Street, San Diego, CA 92123	Monday - Saturday 7:00am - 3:00pm
<u>*San Ysidro Southwestern College</u>	460 W San Ysidro Blvd, San Ysidro, CA 92173	Tuesday- Saturday 9:30am - 3:30pm
<u>*Sharp Coronado Hospital/City of Coronado</u>	1845 Strand Way Coronado, 92118	Monday - Friday 10:00am - 5:30pm
<u>*Chula Vista Superstation</u>	Chula Vista Center 565 Broadway Chula Vista, 91910	Monday- Friday 10:00pm - 7:00pm, Saturday-Sunday 10:00am to 5:00pm
<u>Central Region Immunization Clinic</u>	3177 Ocean View Blvd San Diego, CA 92113	Sunday-Thursday 9:30am - 3:30pm
<u>Tubman-Chavez Community Center</u>	Community Center 415 Euclid Ave, San Diego, CA 92114	Friday - Saturday 9:30am - 3:30pm
<u>Sharp - Grossmont Center Mall</u>	5500 Grossmont Center Dr, Ste 212, La Mesa, CA 91942	Monday - Sunday 10:00 am - 5:00 pm
<u>*Martin Luther King Community Center</u>	Community Center 140 East 12th St, National City, 91950	Sunday - Thursday 9:30 am - 3:30 pm

***Note:** Please check the county website to check availability and schedule an appointment at a specific site.



SITE LIST CONTINUES:

LOCATION	ADDRESS	HOURS
<u>North Coastal – Scripps Del Mar Fairgrounds Park Super Station</u>	2260 Jimmy Durante Blvd, Del Mar, CA 92014	Wednesday – Sunday 8:00 am - 12:00 pm
<u>Lemon Grove Community Center</u>	3146 School Ln Lemon Grove, CA 91945	Sundays and Mondays 9:30 am - 3:30 pm
<u>Linda Rhoades Recreation Center</u>	600 North Santa Fe Ave, Vista 92084	Sundays and Mondays 9:30 am - 3:30 pm
<u>Palomar Medical Center Downtown Escondido</u>	555 E Valley Pkwy Escondido, CA 92025	Tuesday - Saturday 9:00 am - 4:00 pm
<u>City of San Diego Vaccination Program, Balboa Park POD</u>	2111 Pan American Plaza San Diego, CA 92101	Tuesday- Friday 9:00 am - 3:00 pm
<u>*San Diego, Border View YMCA</u>	3601 Arey Dr. San Diego, CA 92154	Sunday - Thursday 9:30 am - 3:30 pm
<u>San Diego, North Central Super Station at UCSD RIMAC</u>	9730 Hopkins Dr, San Diego, CA 92093	Sunday - Saturday 7:00 am - 3:00 pm

***Note:** Please check the county website to check availability and schedule an appointment at a specific site.

Q: CAN I WALK UP TO A VACCINE SITE WITHOUT AN APPOINTMENT?



A: No. In order to get a vaccine at a County COVID-19 vaccine site, you need to make an appointment.

NOTE: As a pilot program, the Border View YMCA vaccination site has set aside some of their vaccines and is offering vaccines without appointments to eligible individuals in the current tiers from the highest COVID-19 impacted zip codes.

The zip codes are the following: 91902, 91910, 91911, 91913, 91914, 91915, 91932, 91950, 92113, 92118, 92135, 92154, 92155, 92173. Please note that anyone else that is not from those zip codes is required to make an appointment.



Q: IF I DON'T HAVE INTERNET ACCESS, CAN I RECEIVE ASSISTANCE IN ANOTHER WAY TO SCHEDULE AN APPOINTMENT FOR A VACCINE?

A: Currently individuals 65 years and older, can call 211 to receive assistance to schedule their appointment for the vaccine via phone.

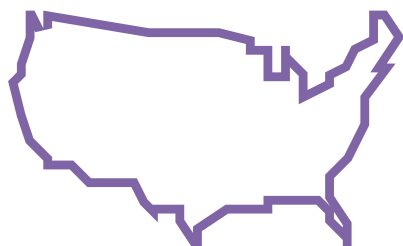
In an effort to provide further assistance to individuals that are 65 years and older and reduce technology and language barriers, the County of San Diego is launching a pilot program in partnership with community organizations to help people sign up for a vaccine appointment.



Q: WHAT IF I NEED A RIDE TO MY APPOINTMENT, ARE THERE ANY RESOURCES AVAILABLE?

A: The Metropolitan Transit System (MTS) and the North County Transit District (NCTD) is providing a free trolley or bus ride to anyone who has proof of their confirmed appointment. The free ride is only available on the day of your appointment.

For more information [click here](#).



Q: DOES MY IMMIGRATION STATUS AFFECT WHETHER I CAN RECEIVE THE VACCINE?

A: No. Anyone that is eligible to receive the vaccine now under the current phase and tiers, can do so regardless of their immigration status. Individuals that wish to receive the vaccine, can present a photo id (which proves eligibility age) as a form of identification including their consular id.





Q: WHAT DOCUMENTATION DO I NEED TO PROVE VACCINATION ELIGIBILITY?

A: At the time of your appointment, individuals must be able to show they live OR work in San Diego County AND meet the current eligibility requirements (see below) at the time of their appointment to receive the COVID-19 vaccine or their appointment will not be honored. You will need to bring a photo ID (school or work ID, membership card, etc.) AND at least one of the documents listed below for proof of eligibility.



- If you live in San Diego County, you must provide a document that shows your local address and a document that shows proof of your employment in an eligible sector.
- If you do not live in San Diego County but work here, you must provide a document that shows your employer's local address.

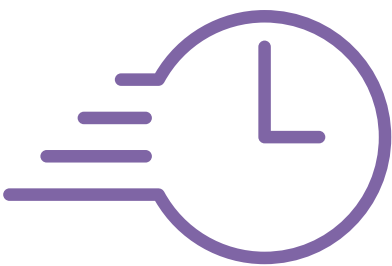
Documents that demonstrate proof of San Diego County Residency include:

- Photo ID with your local address
- Mortgage bill or home utility bill (including cellular phone)
- Car registration
- Bank or credit card statement, insurance policy or bill

Additional documentation options for specific groups are provided below. All proof of employment documents should have employer/company name and address.

Eligible Group	Documentaton Options
Healthcare Workers & Others in Phase 1A	<ul style="list-style-type: none">• Professional license• Employee photo ID badge; or• Professional license AND a photo ID; or• Signed letter from your employer on facility letterhead AND a photo ID; or• Payment stub or timesheet from your healthcare employer or in-home supportive services AND a photo ID.

Eligible Group	Documentaton Options
65+ years and older (Phase 1B)	<ul style="list-style-type: none"> • Driver's license; or • Government-issued photo ID with your date of birth, such as a passport
<u>Emergency Services Sector</u> (Phase 1B).	<ul style="list-style-type: none"> • Copy of valid professional certification
<u>Childcare & Education Sector</u> (Phase 1B).	<ul style="list-style-type: none"> • A childcare provider, district, or school employee ID card; OR • A letter stating that the named individual is a permanent, probationary or temporary employee; volunteer childcare worker; OR • A letter on district or school letterhead stating that the named individual is a volunteer or employed by a third-party contractor and regularly engaged in work with students on a school campus; OR • Childcare Vaccine Eligibility Verification Form from the Child Development Associates (CDA) for childcare providers who do not have the other options available to them
Food & Agriculture Sector: <u>Food Handlers</u> (Phase 1B)	<ul style="list-style-type: none"> • Copy of valid professional certification
Food & Agriculture Sector: <u>Agricultural Workers</u> (Phase 1B)	<ul style="list-style-type: none"> • A field worker training card; OR • Copy of agricultural permit with employee name; OR • Copy of valid professional certification



Q: HOW WAS THE COVID-19 VACCINE MADE SO QUICKLY?

A: COVID-19 is not the first coronavirus. Scientists were able to apply 50 years of research to make a safe and effective vaccine, which received support for accelerated production.



Q: IS THE COVID-19 VACCINE SAFE?

A: Yes. The vaccines underwent clinical trials with thousands of participants representing a range of diverse groups and has been deemed safe by the Centers for Disease Control and Prevention (CDC) and the U.S. Federal Drug Administration (FDA). Those with a history of reactions to immunizations are encouraged to talk to their healthcare provider prior to receiving the vaccine.



Q: HOW DO COVID-19 VACCINES WORK?

A: The Moderna and Pfizer-BioNTech COVID-19 vaccines are messenger RNA vaccines (mRNA). mRNA provides the instructions your body needs to build a small protein that triggers an immune response to COVID-19 if you become infected.





Q: HOW MUCH DO COVID-19 VACCINATIONS COST?

A: Vaccinations at no cost are available from the County of San Diego (County) for all individuals currently eligible and interested in being vaccinated for COVID-19. Eligible individuals should first contact their medical provider to receive the vaccine directly at no-cost. For individuals with no healthcare provider, you may be vaccinated at a County-coordinated COVID-19 vaccination site at no-cost.



Q: WHY DO I HAVE TO WAIT 15 TO 30 MINUTES AFTER RECEIVING THE VACCINE?

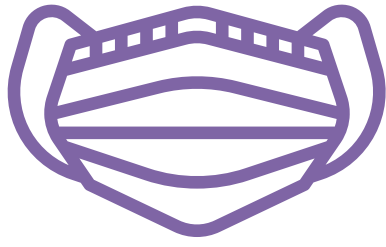
A: After receiving the vaccine, you will be asked to sit and wait for a 15-minute observation period to watch for allergic reactions. Those individuals with a history of serious allergic reactions will be asked to wait up to 30 minutes for observation.



Q: IF I HAVE ALREADY HAD COVID-19 AND RECOVERED, DO I STILL NEED A VACCINE?

A: Yes. There is no evidence that recovering from a COVID-19 infection builds lasting immunity in the body. Some people have been infected with COVID-19 more than once/multiple times. If you have had COVID-19, **it is recommended you wait 90 days from recovery to receive the vaccine.**





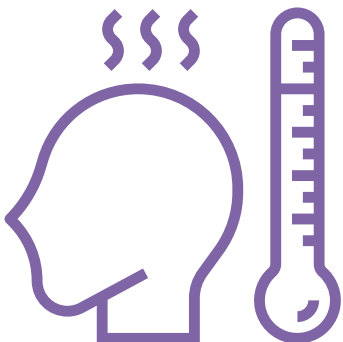
Q: DO I STILL HAVE TO WEAR A MASK AFTER I RECEIVE THE VACCINE?

A: Yes. It will take time to vaccinate enough people for immunity in the community. In the meantime, continue to be COVID-safe by wearing a mask, maintaining physical distance, washing your hands, and avoiding large gatherings.



Q: WHAT HAPPENS IF I CONTRACT THE VIRUS BETWEEN THE FIRST AND SECOND DOSE?

A: Because the vaccine takes a few weeks to start working and requires two doses, it is still possible to get COVID-19 while waiting for the second dose. If you develop COVID-19 after the first dose, you should still plan to receive the second dose on time, but check with your doctor first. Remember, even after two doses, no vaccine offers 100 percent protection.



Q: ARE THERE SIDE EFFECTS?

A: Common side effects include soreness in your arm, fatigue, body aches and fever. These are signs the vaccine is working.





Q: HOW MANY VACCINES HAVE BEEN RECEIVED TO DATE AND HOW MANY HAVE BEEN ADMINISTERED?

A: As of March 2, 2021, 1,053,105 doses have been shipped to San Diego County, of which 943,234 have been administered (please note that this amount may not include all administered doses and individuals vaccinated due to reporting delays).

For updates [click here](#)



Q: OF THE VACCINES THAT HAVE BEEN ADMINISTERED, HOW MANY ARE FIRST DOSES VERSUS SECOND DOSES?

A: Of the 943,234 vaccines that have been administered, 583,239 are first doses and 278,470 are second doses. Please note that this amount may not include all administered doses and individuals vaccinated due to reporting delays.



Q: WHAT PERCENTAGE OF INDIVIDUALS HAVE BEEN VACCINATED TO DATE?

A: As of March 2, 2021, 21.7% of individuals have been vaccinated, of which 10.4% have been fully vaccinated (received both the first and second doses of the vaccine).



Q: IF THE COUNTY IS PRIORITIZING EQUITY, WHY DO COMMUNITIES OF COLOR REPRESENT A SMALL PERCENTAGE OF VACCINES ADMINISTERED?



A: These recent vaccine numbers are reflective of the individuals eligible under the current phases which include healthcare workers and seniors 65 and older. Unfortunately, there is a lack of representation of communities of color in the healthcare workforce. The county of San Diego is currently strengthening its infrastructure to ensure communities of color and vulnerable populations have access to the vaccine when it is their turn. This includes the expansion of 211 and the opening of community vaccination pods in well-known locations in the community.

Q: AS A CAREGIVER, WHAT DOCUMENTATION DO I NEED TO PROVIDE TO DEMONSTRATE MY ELIGIBILITY TO GET VACCINATED?



A: Documentation required depends on whether an individual is considered a formal vs. an informal caregiver, which are defined as follows:

- **Formal caregivers** – Caregivers who are paid for their services.
- **Informal caregivers** – Unpaid family member or other person who regularly aids and supervises the daily care of an elderly or disabled person but need not live in the same home.

For Formal Caregivers, the County permits the following forms of documentations, proof of their employment, such as a pay stub, along with a photo ID to the vaccination site.

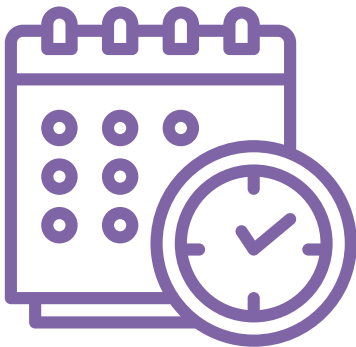




For Informal Caregivers, the County accepts a letter from the doctor or healthcare provider of the person receiving care stating that the caregiver is an informal caregiver (letter must include the first and last name of the caregiver and care recipient).

- The provider may use their clinical judgment to determine that a family member is an informal caregiver.
- Providers may write a letter of support for those individuals, as they see fit, but are under no obligation to do so.
- When a letter is provided, the provider should use the term "informal caregiver," and include the full name of this individual, and the person being cared for, which provides clarity in establishing eligibility for Phase 1A vaccination.

Q: HOW DO I SCHEDULE AN APPOINTMENT FOR MY SECOND VACCINE AND WHOM DO I CONTACT IF I AM HAVING TROUBLE SCHEDULING AN APPOINTMENT?



A: There are different appointment scheduling systems and based on where you received your first dose, how you scheduled your second dose may differ.

Please see below for second dose information:

City of San Diego Vaccination Program

- **5-7 days after the initial vaccination, you will receive an email to the address you have provided. This email will provide all information and instruction for you to schedule your second dose appointment.**
- **Do NOT schedule a second dose appointment until after you have received your initial vaccination and subsequent follow up email.**
- **For any issues, contact SDFDCovid19@sandiego.gov**

<p>County Managed Locations: MyTurn</p>	<ul style="list-style-type: none"> • Immediately after you make your first appointment, you will be prompted in MyTurn to also schedule your second appointment. Dates available for your second dose will be populated so you may complete the scheduling process. • For any issues, contact the CA COVID-19 Hotline at 1-833-422-4255.
<p>Rady Children's Hospital: MyChart</p>	<ul style="list-style-type: none"> • You will schedule your second dose at the clinic during your first dose. If you are not scheduled for a second dose at the clinic, you will likely receive a scheduling ticket on MyChart. <p>For further instructions, click here or contact covid19vaccine@rchsd.org.</p>
<p>Sharp Locations: PrepMod</p>	<ul style="list-style-type: none"> • You will receive an email with a link that will include available dates and locations for you to schedule your second dose within 7 days from your second dose date.
<p>UC San Diego Health: MyChart</p>	<ul style="list-style-type: none"> • Download the MyChart App or make an account on the UCSD website by visiting mychart.ucsd.edu to receive your second dose link. • If you have done so and still have not received your link, please call 1-619-543-5220 to speak with a MyChart call center agent.

In most cases, if you have not already scheduled your second dose appointment, you should receive an email on how to schedule your second dose within 5 days of the due date. Please make sure you have checked all of your email folders (including your junk/spam folder). If you have not received an email after five days, you can [complete this form](#) for further guidance.



Q: ARE VACCINATOR VOLUNTEERS STILL NEEDED? IF SO, HOW CAN I SIGN UP TO HELP?



A: Yes, the County of San Diego, UC San Diego Health and Sharp are looking for volunteers to help provide the COVID-19 vaccines.

For more information about how to volunteer, please visit the following links:

- [County Medical Reserve Corps](#)
- [UC San Diego Health](#)
- [Sharp](#)

Q: CAN I SCHEDULE AN APPOINTMENT AT A COUNTY SITE TO GET VACCINATED IF I AM A TEACHER?



A: No. The San Diego County Office of Education in partnership with the California Schools Voluntary Employee Benefits Association (VEBA) will be coordinating vaccinations for all staff in TK-12 including private, charter, and public schools. The County of San Diego is providing 20% of the vaccines to VEBA to vaccinate teachers. **School leaders will be contacted by SDCOE when their school employees are eligible to make appointments through the VEBA portal at [VEBAvaccinates.com](https://vebavaccinates.com).**

Do not schedule an appointment through the County website, these appointments will not be honored at the vaccination site.

Visit the [SDCOE website](#) and [FAQs](#) for more information.



Q: AS AN EDUCATOR IN THE TK-12 SECTOR, HOW DO I SCHEDULE MY APPOINTMENT WITH VEBA TO GET VACCINATED?

A: SDCOE will notify school leaders when their employees are eligible to make appointments at the VEBA portal at VEBAvaccinates.com to make appointments. The process for scheduling your appointment will be as follows:

- School leaders will be contacted by SDCOE when their school employees are eligible to make appointments.
- When your school is eligible, your employer will provide additional information on how to schedule an appointment.
- Those employees that are notified to get vaccinated will be able to log in to a secure VEBA portal at VEBAvaccinates.com to make appointments.

Employees of K-12 schools should not make appointments through the county's reservation portals; only appointments made through VEBA's portal will be honored.

Q: HOW ARE SCHOOLS BEING PRIORITIZED TO RECEIVE THE VACCINE?

A: Schools' eligibility is based on County of San Diego health guidelines. The County will prioritize vaccinating education workers who work in schools located in the neighborhoods most impacted by COVID-19, using the Healthy Places Index. The Healthy Places Index is a report on the health of each census tract in California, where the lowest quartile (4) equates to a tract with the lowest combination of health, education, and financial conditions. The highest quartile is 1. The San Diego County Office of Education (SDCOE) will first prioritize schools starting with the 4th quartile, followed by the 3rd, 2nd, and 1st quartile, respectively. Please visit the following website: [SDCOE's school reopening dashboard](#) to find a list of all the schools and their healthy places index score.



Q: WHY IS SCHOOL LOCATION A FACTOR IN PRIORITIZING VACCINATION FOR EDUCATION WORKERS? WHY ARE IN-PERSON EDUCATION EMPLOYEES NOT BEING PRIORITIZED?



A: The pandemic has disproportionately impacted some communities in the County of San Diego more than others. With a limited supply of vaccines, the reason for focusing vaccination efforts based on location is to **1.) help address COVID-19 health inequities** and **2.) supports the schools in those communities, which have had transmission rates at much higher rates than the County average and tend to serve students who are low-income, Black, Latino, Pacific Islander, or the children of essential workers.**

Please note that in an effort to vaccinate school employees as quickly as possible, the County has committed to allocating 20% of available vaccine to education (twice the state requirement of Phase 1B - Tier 1).

Last updated: 3/2/2021

